









# TECHNOLOGY PORTFOLIO

 <b>SD-WAN</b>	 <b>Contact Center &amp; CX</b>	 <b>Cybersecurity and SECaaS</b>
<ul style="list-style-type: none"> <li>• Automatic Failover</li> <li>• Link Aggregation</li> <li>• TCP/IP Optimization</li> <li>• Application Acceleration</li> <li>• Active-Active Failover</li> <li>• Proactive Monitoring &amp; Ticketing</li> <li>• Cloud Based Routing</li> <li>• Premise Based Routing</li> <li>• Virtual IP</li> <li>• Network Aggregation</li> <li>• SASE</li> </ul>	<ul style="list-style-type: none"> <li>• Analytics &amp; Reporting</li> <li>• Custom Dashboards</li> <li>• CRM Integration</li> <li>• Omni-channel</li> <li>• IVR</li> <li>• Call Recording</li> <li>• Live Chat, Chat Bot</li> <li>• Call Routing</li> <li>• Outbound Dialer</li> <li>• WFO/WFM/WEM</li> <li>• Performance Management</li> <li>• Supervisor Alerts</li> <li>• Transcription Services</li> </ul>	<p><b>IDENTIFY</b></p> <ul style="list-style-type: none"> <li>• Virtual CISO</li> <li>• Cyber Consulting</li> <li>• Vulnerability Assess.</li> <li>• Penetration Testing</li> <li>• Compliance</li> <li>• Phishing Simulation</li> <li>• Awareness Training</li> </ul> <p><b>PROTECT</b></p> <ul style="list-style-type: none"> <li>• Managed Firewall</li> <li>• Web Security</li> <li>• Email Security</li> <li>• Endpoint Protection</li> <li>• Managed Cloud FW</li> <li>• Data Protection</li> <li>• Zero-Trust Framework</li> <li>• Remote User VPN</li> <li>• Patch Management</li> <li>• Circuit Monitoring</li> <li>• SIEM</li> <li>• SASE</li> <li>• VPN</li> <li>• DDoS Mitigation</li> </ul> <p><b>DETECT</b></p> <ul style="list-style-type: none"> <li>• Log Mgmt (SEIM)</li> <li>• AI Machine Learning</li> <li>• Intrusion Detection</li> <li>• Intrusion Prevention</li> <li>• SOC as a Service</li> </ul> <p><b>RESPOND</b></p> <ul style="list-style-type: none"> <li>• Incident Response</li> <li>• Containment / Eradication / Restore</li> <li>• MDR</li> </ul>
 <b>Network &amp; Voice</b>	 <b>Cloud Compute</b>	
<p><b>DATA</b></p> <ul style="list-style-type: none"> <li>• Internet Access</li> <li>• Point 2 Points</li> <li>• VPLS</li> <li>• International Data</li> <li>• ISP Aggregation</li> <li>• MPLS, VPN</li> </ul> <p><b>VOICE</b></p> <ul style="list-style-type: none"> <li>• POTS</li> <li>• SIP Trunking</li> <li>• PRI</li> </ul> <p><b>ACCESS TYPES</b></p> <ul style="list-style-type: none"> <li>• Fiber</li> <li>• Fixed Wireless</li> <li>• Coax</li> <li>• DSL</li> <li>• T1</li> <li>• 3g/4g/5g</li> </ul>	<p><b>INFRASTRUCTURE</b></p> <ul style="list-style-type: none"> <li>• Colocation</li> <li>• Virtual Data Centers</li> <li>• Public Cloud</li> <li>• Private Cloud</li> <li>• Hybrid Cloud</li> <li>• Managed Cloud (Azure, AWS, IBM, etc.)</li> <li>• Direct Connect</li> <li>• Cloud Security</li> <li>• Storage Encryption</li> </ul> <p><b>CONTINUITY</b></p> <ul style="list-style-type: none"> <li>• Cloud Backup</li> <li>• Cloud Storage</li> <li>• Disaster Recovery</li> <li>• Virtual Desktop, DaaS</li> <li>• Content Delivery Network (CDN)</li> </ul>	
 <b>UC &amp; Collaboration</b>	 <b>Managed Services</b>	 <b>Mobility &amp; IoT</b>
<ul style="list-style-type: none"> <li>• Hosted Voice</li> <li>• Video Conferencing (Zoom, etc.)</li> <li>• Meeting Services</li> <li>• Instant Messaging</li> <li>• File Share</li> <li>• SMS, MMS</li> <li>• Fax-to-Email</li> <li>• eFax</li> <li>• Standalone Applications</li> <li>• Application Integration</li> <li>• Chat</li> </ul>	<ul style="list-style-type: none"> <li>• Hosted Email</li> <li>• Managed Wi-Fi</li> <li>• Office 365 Licenses</li> <li>• Security Chain of Custody</li> <li>• Information Lifecycle Management</li> <li>• Cloud Migration</li> <li>• Office 365 Management</li> <li>• Expense Management</li> <li>• Helpdesk, IT Support</li> <li>• Accounts Receivable Management</li> <li>• Network Monitoring</li> <li>• Trouble Ticketing</li> <li>• Cloud Readiness Assessments</li> <li>• Project Management</li> <li>• Network Operations Center (NOC)</li> </ul>	<p><b>DATA &amp; VOICE</b></p> <ul style="list-style-type: none"> <li>• Wireless Voice</li> <li>• 3G, 4G, 5G</li> <li>• Handsets, Devices</li> <li>• SIM Cards</li> <li>• Wireless Backup and Failover</li> <li>• Mobile Device Management</li> </ul> <p><b>ANALYTICS</b></p> <ul style="list-style-type: none"> <li>• Machine Learning, AI</li> <li>• Thermal Imaging</li> <li>• PPE &amp; Occupancy Detection</li> <li>• Environmental Monitoring</li> <li>• Wireless TEM</li> </ul> <p><b>Internet of Things (IOT)</b></p> <ul style="list-style-type: none"> <li>• Dashboards</li> <li>• Sensors</li> <li>• App integration</li> </ul>